

## PRIORITY 5

# ENGAGED & EMPOWERED COMMUNITIES

## Enable community engagement and empowerment in UHC design, development and accountability processes

### Rationale

People must be at the centre of UHC, and therefore people and communities, including people living with and affected by health conditions, must be meaningfully engaged from the design and development of national UHC packages, through to implementation, monitoring, evaluation and accountability. The lived experiences of people who interact with the health system, and especially of those people living with multiple conditions, must shape UHC systems to meet the needs of people and populations.

### Illustrative Advocacy Asks

Acknowledge the role and contribution of people affected and civil society, including their full involvement and participation in the design, planning, implementation and evaluation of UHC programmes and services.

Partner with local leaders and civil society, including community-based organisations, to develop and scale up community-led services.

Increase investment in civil society to support the implementation of UHC, particularly in LMICs.

Establish and/or strengthen effective national accountability mechanisms for UHC that are transparent and inclusive, with the active involvement of civil society and people affected.

